

Collecting Valuable Information:

Your business should think about where and how you will get up-to-date information in an emergency. Knowing ahead of time what sources (like news media and local government agencies) you should monitor will help ensure your business gets the information it needs in a crisis.

Use the following table to identify where you will find up-to-date information on external hazard situations. A list of useful sources of information has been provided in Appendices D.

An example of a completed table is provided below:

Hazard	Information Sources
Flood	Clearwater Fire Hall: (250) 674-2237
	Emergency Info BC: https://www.emergencyinfobc.gov.bc.ca/
	British Columbia River Forecast Center: http://bcrcf.env.gov.bc.ca/warnings/index.htm
	The TNRD Emergency Program at 1-877-377-8673
Forest Fire	British Columbia Wildfire Service: https://www2.gov.bc.ca/gov/content/safety/wildfire-status/wildfire-situation
	Drive BC: https://www.tranbc.ca/current-travel-advisories/
	BC Wildfire Service Facebook: https://www.facebook.com/BCForestFireInfo/
	BC Wildfire Service Twitter: https://twitter.com/bcgovfireinfo?lang=en
Power Interruption	BC Hydro at 1-888-POWERON (1-888-769-3766) or *HYDRO (*49376) on a cell phone.
Telecommunications Interruption	Telus: To reach customer service, contact 1-800-361-3311 (business) or 1-800-310-2255 (personal), or visit www.telus.com
	Shaw: To reach customer service, contact 1-877-742-9249 (business) or 1-888-472-2222 (personal), or visit www.shaw.ca